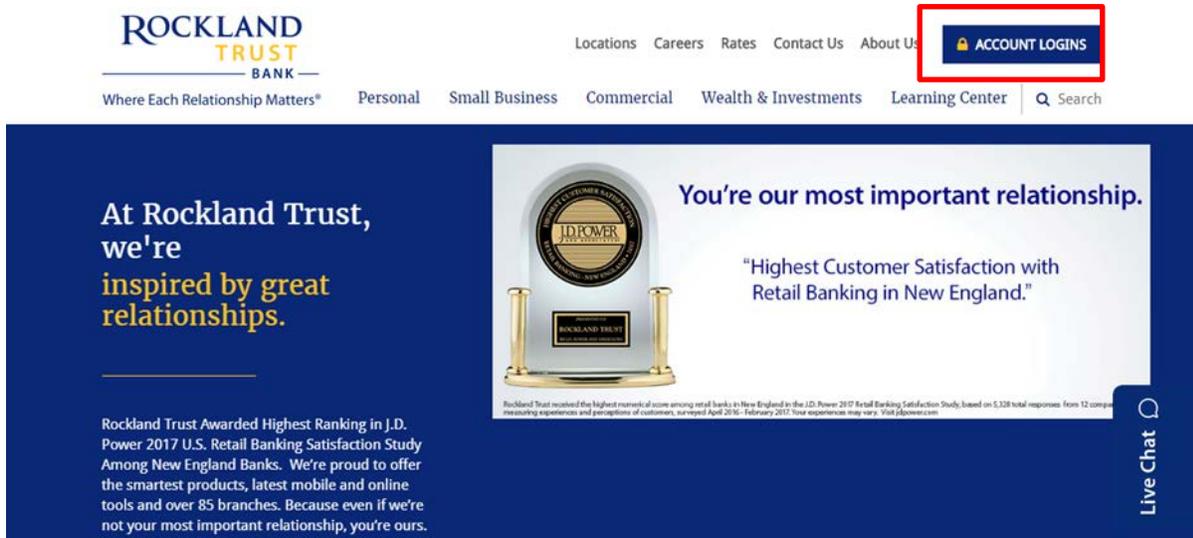


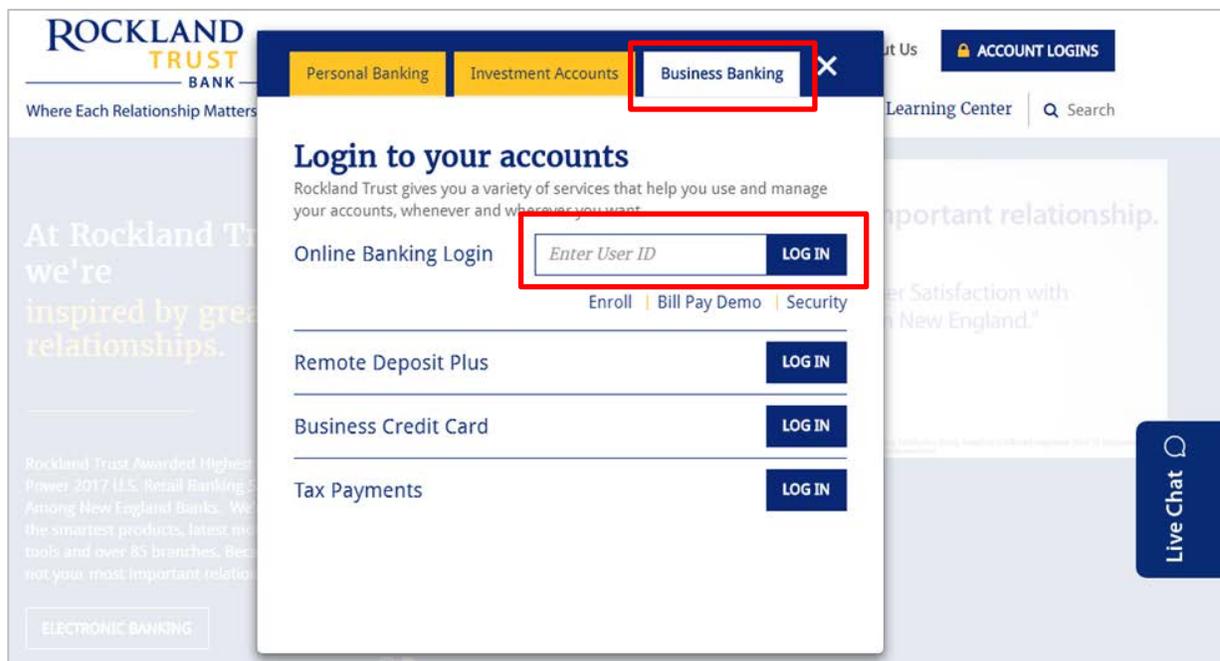
# Login Process & Device Registration

## Login Process

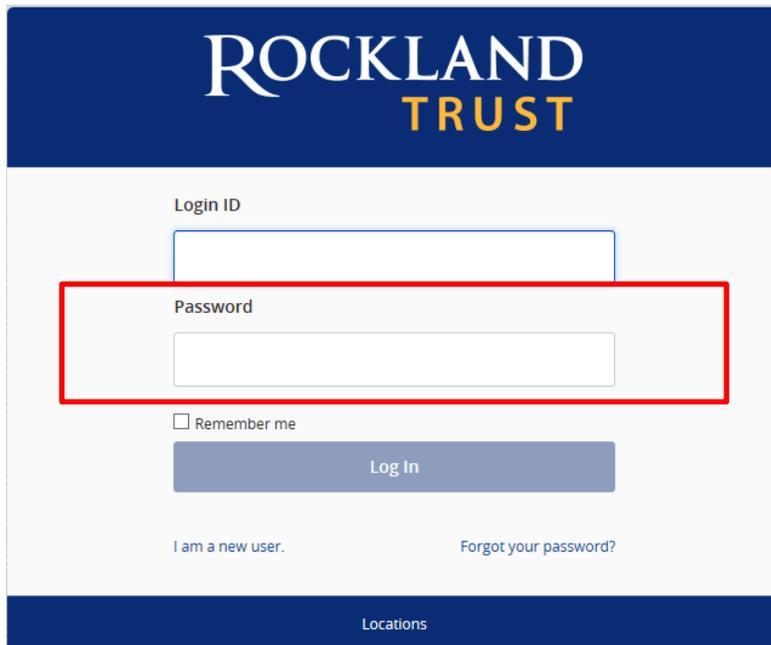
1. Click on Account Logins.



2. Enter your User ID in the box that is located in the top right hand corner of the screen and click on the 'Log In' button.

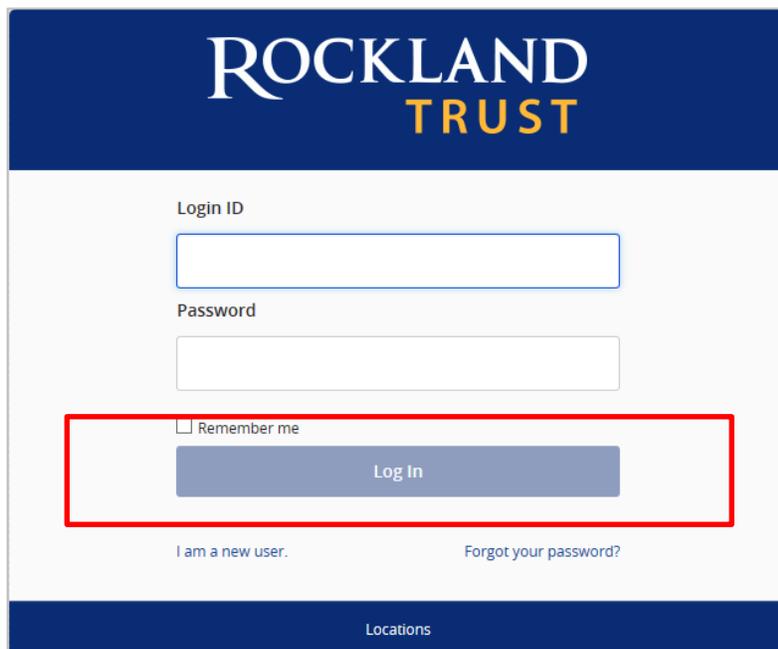


3. Enter your existing password in the box.



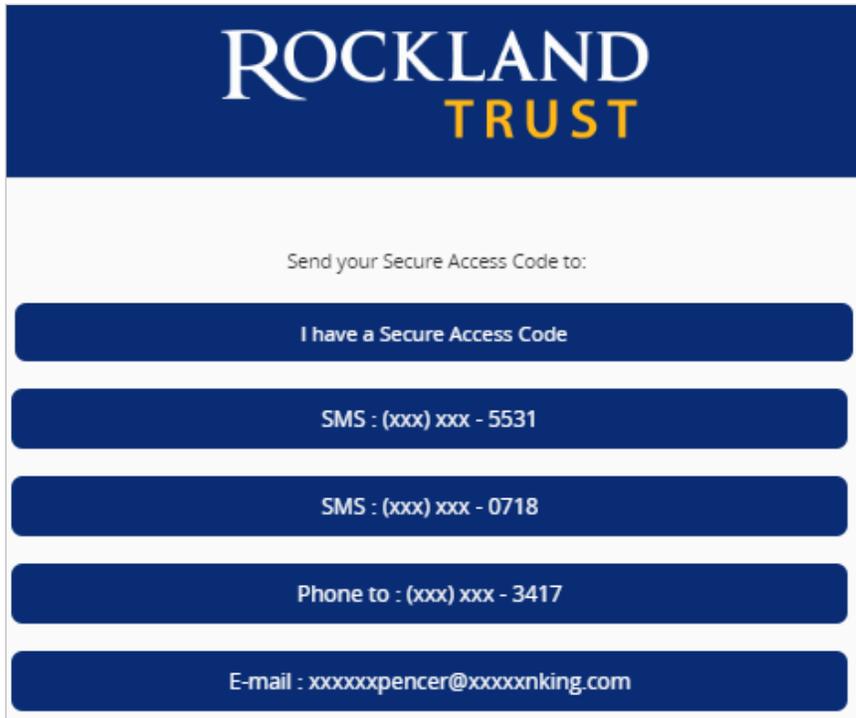
The image shows the Rockland Trust login page. At the top is the Rockland Trust logo in white and orange on a dark blue background. Below the logo are two input fields: 'Login ID' and 'Password'. The 'Password' field is highlighted with a red rectangular border. Below the password field is a checkbox labeled 'Remember me'. Underneath is a blue 'Log In' button. At the bottom of the form area are two links: 'I am a new user.' and 'Forgot your password?'. A dark blue footer bar at the very bottom contains the word 'Locations' in white.

4. Click on the 'Log In' button



This image is identical to the one above, showing the Rockland Trust login page. However, in this version, the 'Remember me' checkbox and the blue 'Log In' button are highlighted with a red rectangular border, indicating the next step in the process.

5. Select the location where you would like to have a Secure Access Code delivered.



ROCKLAND TRUST

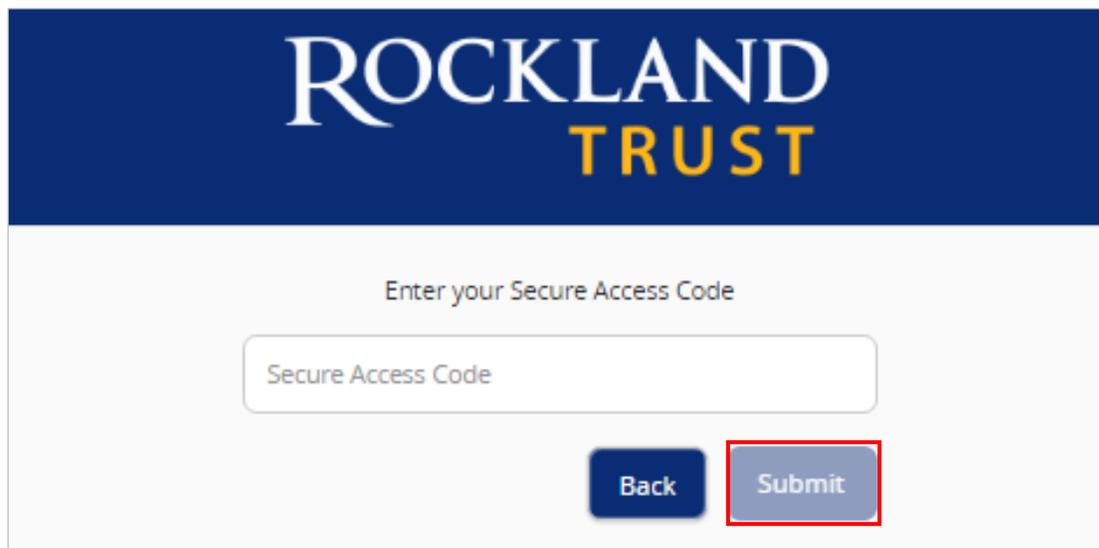
Send your Secure Access Code to:

- I have a Secure Access Code
- SMS : (xxx) xxx - 5531
- SMS : (xxx) xxx - 0718
- Phone to : (xxx) xxx - 3417
- E-mail : xxxxxxpencer@xxxxxking.com

6. Enter the Secure Access Code in the box once it has been received.

**Note:** Secure Access Codes are only valid for 15 minutes.

- a. Click the 'Submit' button.



ROCKLAND TRUST

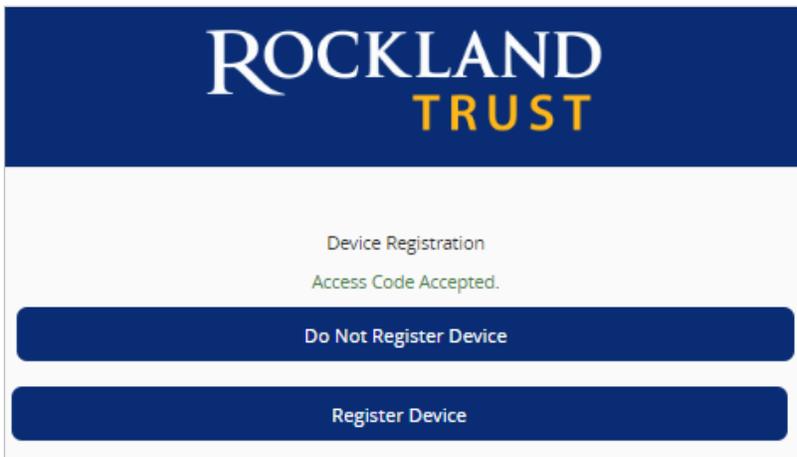
Enter your Secure Access Code

Secure Access Code

Back Submit

- b. Select the appropriate registration option.

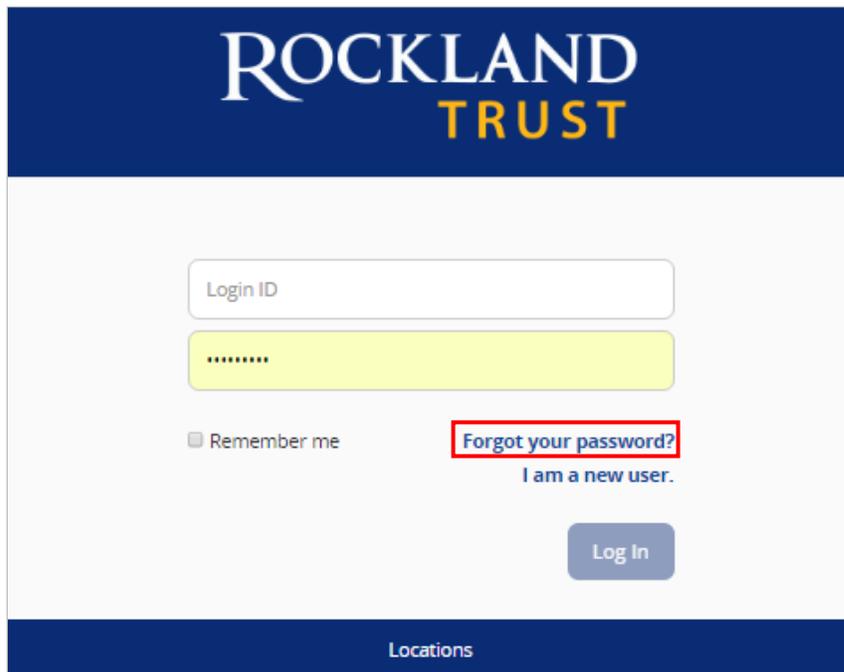
**NOTE:** Are you at a private computer that you will use regularly to access online banking? If so, you can register your browser for future access. If you are at a public computer, select 'Do Not Register Device' and this computer will not be registered. Note: To register your computer we will place a cookie in your browser. Your PC must be configured to accept 'cookies' from this site. The next time you log on, you will only need to enter your User ID and password.



The image shows the Rockland Trust login page's device registration section. At the top, the Rockland Trust logo is displayed in white and yellow on a dark blue background. Below the logo, the text "Device Registration" and "Access Code Accepted." is shown in green. There are two large blue buttons: "Do Not Register Device" and "Register Device".

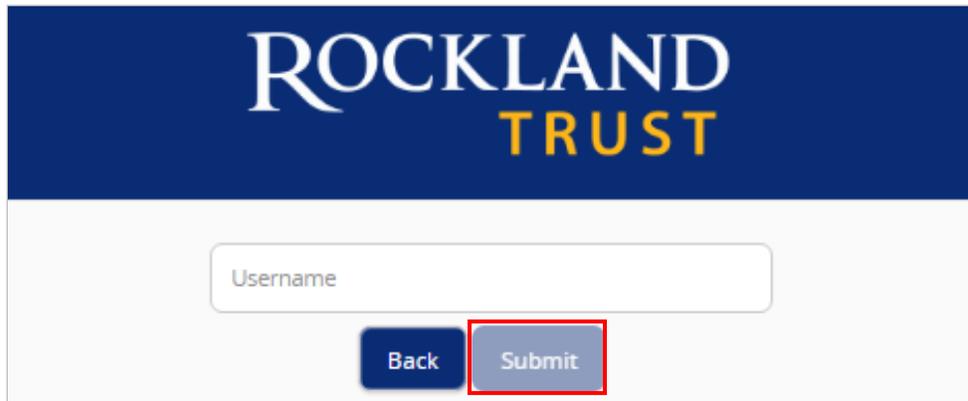
## Forgot your password?

1. Click the 'Forgot your password?' link on the password screen.



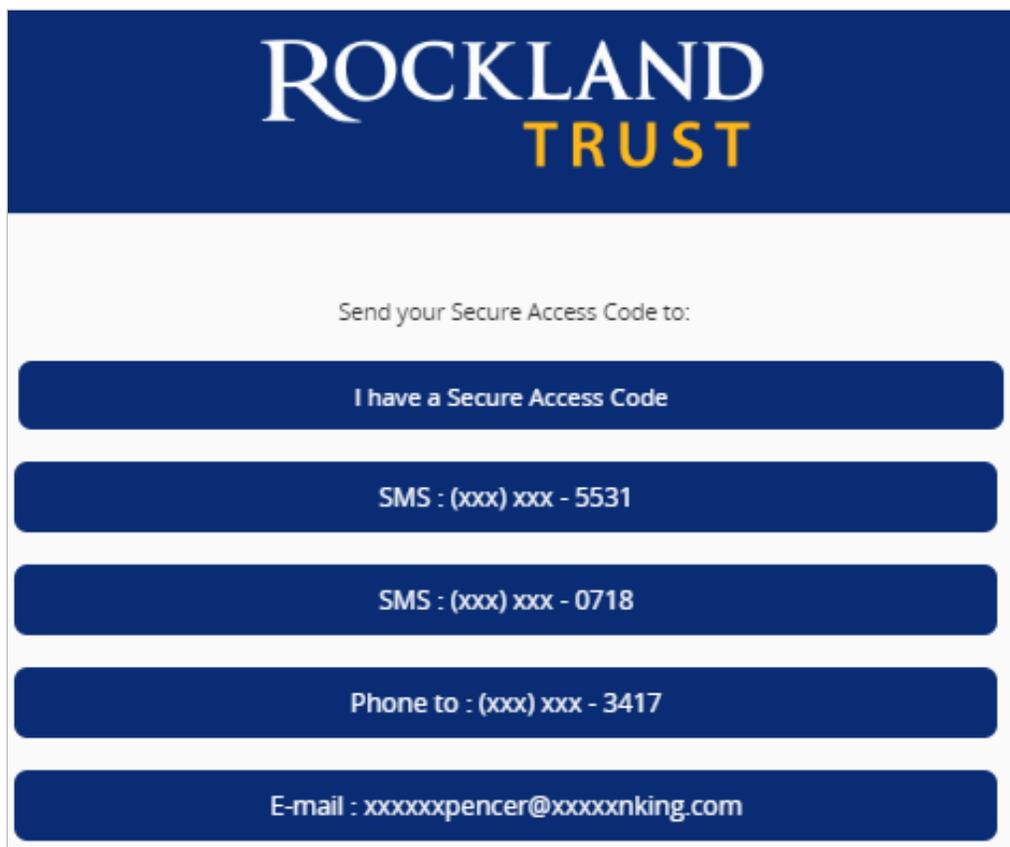
The image shows the Rockland Trust login page. At the top, the Rockland Trust logo is displayed in white and yellow on a dark blue background. Below the logo, there is a login form with a "Login ID" input field and a password input field (highlighted in yellow). Below the password field, there is a checkbox labeled "Remember me" and a link labeled "Forgot your password?" (highlighted with a red box). Below the "Forgot your password?" link, there is a link labeled "I am a new user." and a "Log In" button. At the bottom of the page, there is a dark blue footer with the text "Locations".

2. Enter your Username in the box.
3. Click the 'Submit' button.



The image shows the Rockland Trust login interface. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo is a white input field labeled "Username". Underneath the input field are two buttons: a dark blue "Back" button and a light blue "Submit" button. The "Submit" button is highlighted with a red rectangular border.

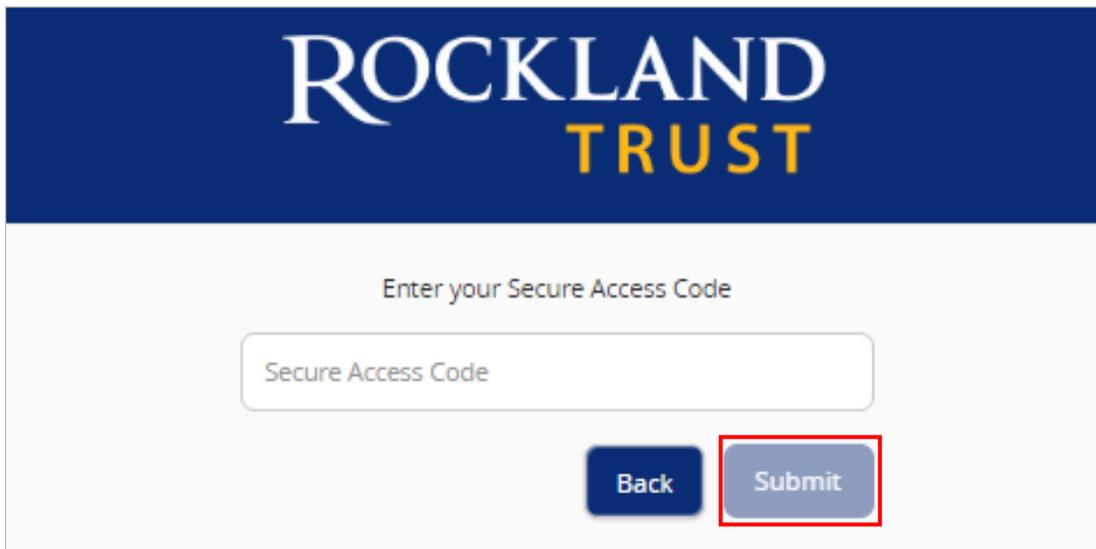
4. Select the location where you would like to have a Secure Access Code delivered.



The image shows the Rockland Trust interface for selecting a Secure Access Code delivery method. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text "Send your Secure Access Code to:" is centered. Underneath this text are five dark blue buttons with white text, each representing a different delivery method:

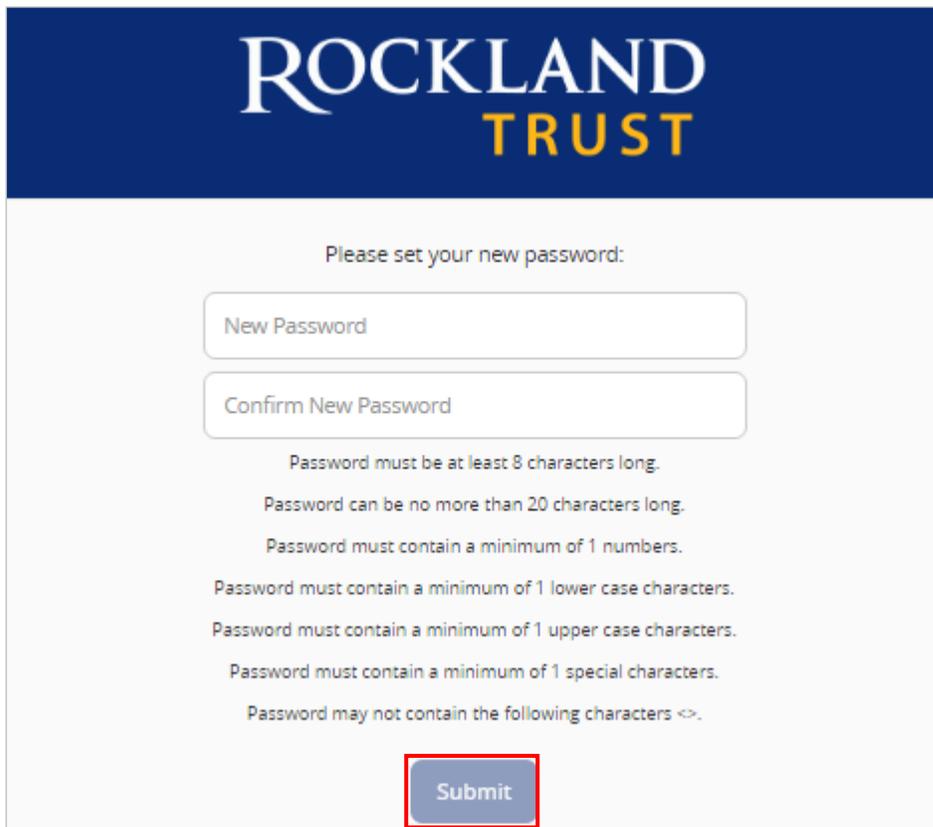
- I have a Secure Access Code
- SMS : (xxx) xxx - 5531
- SMS : (xxx) xxx - 0718
- Phone to : (xxx) xxx - 3417
- E-mail : xxxxxxpencer@xxxxxnking.com

5. Enter the Secure Access Code in the box once it has been received.  
**Note:** Secure Access Codes are only valid for 15 minutes.
6. Click the 'Submit' button.



The image shows the Rockland Trust login interface. At the top is a dark blue header with the "ROCKLAND TRUST" logo in white and yellow. Below the header, the text "Enter your Secure Access Code" is centered. A white input box with a light blue border contains the placeholder text "Secure Access Code". Below the input box are two buttons: a dark blue "Back" button and a light blue "Submit" button. The "Submit" button is highlighted with a red rectangular border.

7. Select a new password using the requirements listed.
8. Click the 'Submit' button.



The image shows the Rockland Trust password creation interface. At the top is a dark blue header with the "ROCKLAND TRUST" logo in white and yellow. Below the header, the text "Please set your new password:" is centered. There are two white input boxes with light blue borders: the first is labeled "New Password" and the second is labeled "Confirm New Password". Below the input boxes are several lines of password requirements in a smaller font: "Password must be at least 8 characters long.", "Password can be no more than 20 characters long.", "Password must contain a minimum of 1 numbers.", "Password must contain a minimum of 1 lower case characters.", "Password must contain a minimum of 1 upper case characters.", "Password must contain a minimum of 1 special characters.", and "Password may not contain the following characters <>.". At the bottom center is a light blue "Submit" button, which is highlighted with a red rectangular border.

**Note:** You must be on a registered computer and browser to perform this action. If you are not on a registered computer and browser, please call 508.732.7072.